

## Capabilities Statement - Jan 2018

### Introduction

**LNKE Technologies Inc.** is a high performing, Information Technology Professional Services firm headquartered in Atlanta, GA. Formed in 2011, the company was built on the objectives of providing service and solutions with an emphasis on quality results. We take pride in the work we do and perform in a way that gives our customers confidence they will receive positive outcomes. Our unique approach is built on consistency in communication and a clearly documented accountability process.

### Our Capabilities

- **Managed IT**—Systems/Network Administration, Desktop Support, Help Desk, Asset Management
- **IT Consulting**—Research and Recommendation, Technology Evaluation, Strategic Sourcing, Policy
- **IT Project Management**—Requirements Gathering, Scope Definition, Full Life Cycle Management
- **Web Development**—Custom builds, 3rd Party Integrations, Graphics Design
- **System and Data Solutions**—Systems Engineering, Database Administration, Data Analytics

### Past Performance Snapshot



**City of Atlanta**

Over 20 network and telecommunication infrastructure projects.



**EnablePath, LLC**

Multi-year managed IT contract including IT project management.



**AeroSafe Products**

Multi-year managed IT contract including e-commerce web development.

### Key Differentiators

- Hands-on experience with the technology we support.
- Established and consistent team of technical professionals.
- Documented process for ensuring quality and accountability.
- **97%** out of **100** score in Reliability, Quality and Customer Service on a 2018 D&B Customer Performance Evaluation.
- Consistent alignment with industry standards (ITIL, Agile and PMI).
- Dedicated Customer Success Manager.
- Focused on customer performance and our role in meeting strategic objectives.
- Accountable

### Why Work with Us

We are a team of true technical professionals, passionate about the work we do. With a clear process of accountability, we strive to deliver results that are meaningful (align with our customers values) and impactful (measurable).

[www.LNKETECH.com](http://www.LNKETECH.com)

### Contact Info

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### Business Overview

**DUNS:** 078456343

**CAGE Code:** 6H3Q7

**Company Type:** S Corp

**Incorporated:** 2011

### NAICS Codes

238210	541430
541511	541512
541513	541519
541611	611420
811212	

### Contract Vehicles

GSA 8(a) STARS II  
GS00Q17GWD2044

### Business Certifications

VOSB	SBA 8(a)
MBE	DBE
LSBE	M/FBE
ISO 27001 in process	